

Modernizing legacy systems

Persuading every county in the state to cede control of their elections management system in pursuit of process standardization and data security would take the buy-in of hundreds of impacted stakeholders. How best to work with dozens of counties and independently elected officials to centralize, streamline and modernize a state's data for voter registration, elections management, election night reporting, and petition (document) management? What's more: how might the client engage subject-matter experts across the state in data governance and uniform workflows and groom them to become software testers? It's a challenge faced by many organizations: completing a big project with a small team.

The need:

A state agency wanted to deliver on an aggressive program of process modernization – a highly political \$9.3M project to replace 39+ county systems with one centralized voter registration and elections management project. Failure to complete the project would jeopardize election security, waste state IT funds, and damage the political clout of the agency. State legislators and the media were watching for signs of mismanagement.

Our unique approach:

The elections division needed a versatile and experienced partner to assist with diverse program areas: creating an RFP, facilitating a COTS procurement, designing an effective OCM strategy, and supplementing project management resources in an agile environment. Our years of experience allowed us to deliver value on multiple fronts: project management, organizational change enablement, procurement support, testing process design, documentation support, communications, and deployment.

- We helped our client earn the trust and engagement of hundreds of geographically dispersed stakeholders who self-reported a score of 4.3 (out of 5) on key readiness measures
- We reduced the human work effort required to manage data at the state/county levels
- We created the capacity for our client to implement over a dozen legislative mandates to modernize systems
- We helped our client eliminate over 39 IT systems and reduce maintenance costs

Client results:

The project was delivered without sacrificing functionality, stakeholder engagement, or the electoral process.

What's next for your organization? We'd love to be a part of it.

Contact us at (360) 280-6735 or info@firstrulegroup.com

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